



Government of Karnataka
Department of School Education & Literacy and Sakala Minister's portal

Public User Manual

Version-1.1

Date: 01-10-2022

Prepared by:

Centre for Smart Governance (CSG)

Above BMTC Bus Stand - Yeshwanthpura. Bengaluru – 560025

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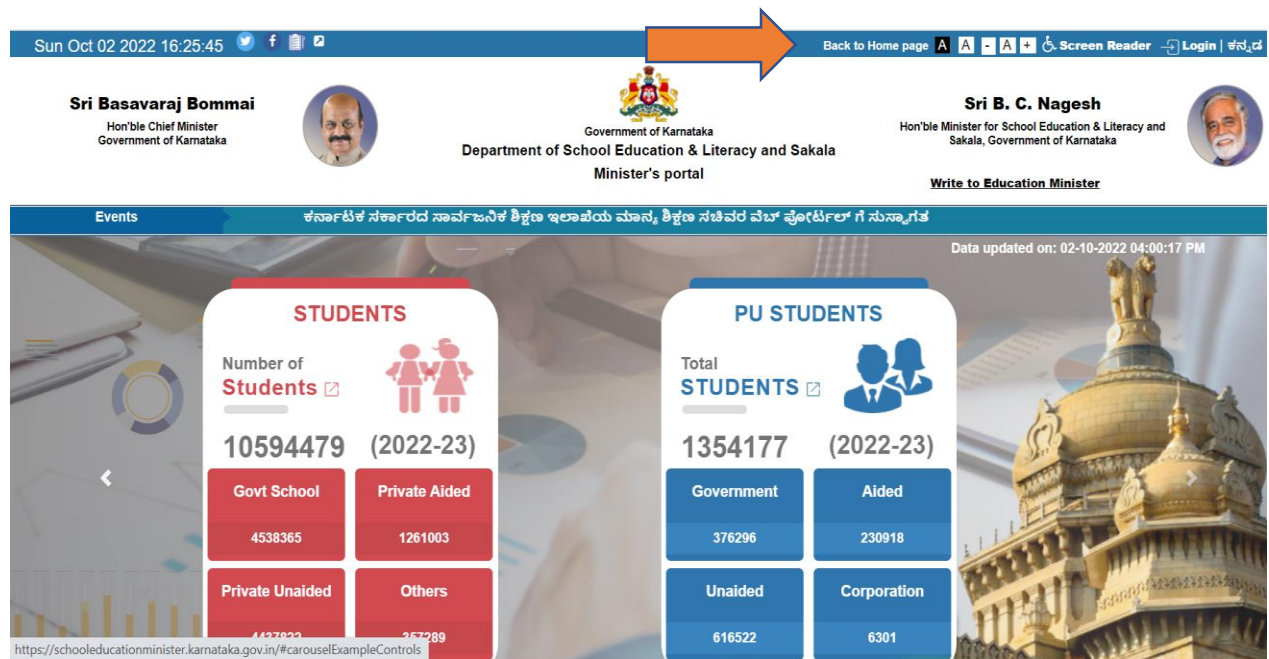
1) Website URL:

<https://schooleducationminister.karnataka.gov.in/>

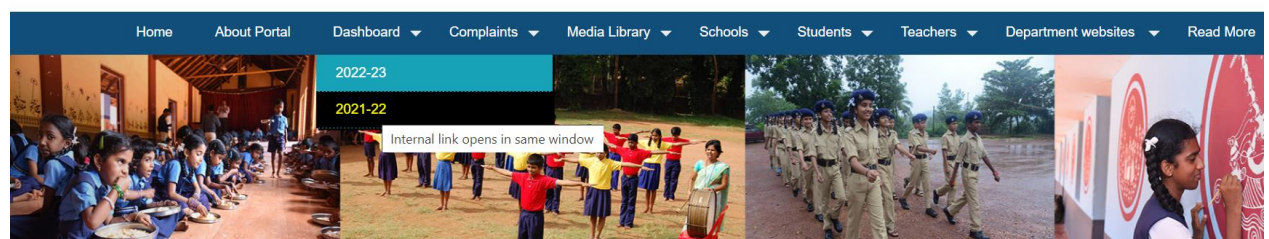
2) DASHBOARD:

User can View Dashboard of current financial year Page after entering URL <https://schooleducationminister.karnataka.gov.in/> . This page gives information related to Number of Schools, Number of Students, Number of Teachers, MidDay Meal Data, PU Board collages and PU Students, Students online & offline attendance, Mass education, Public Libraries, RTE online admission, Teacher's training details.

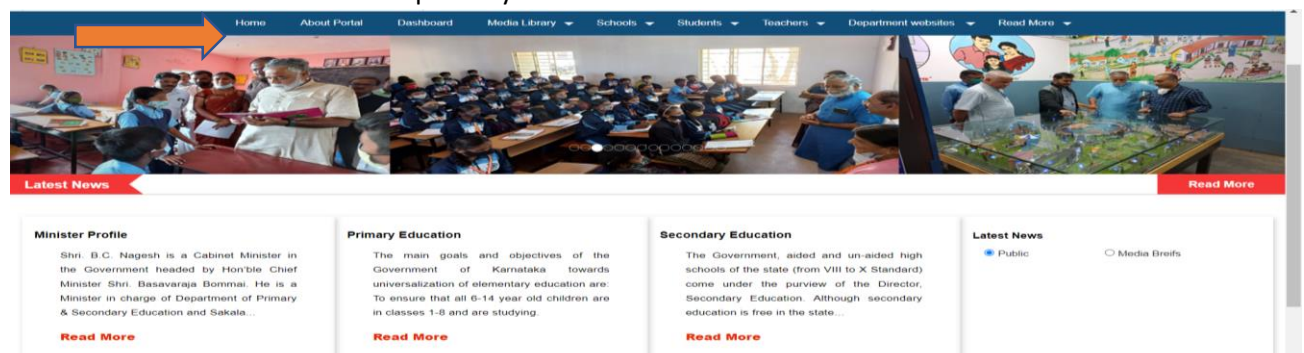
Click on Back to Home Page which will redirect to Home Page.



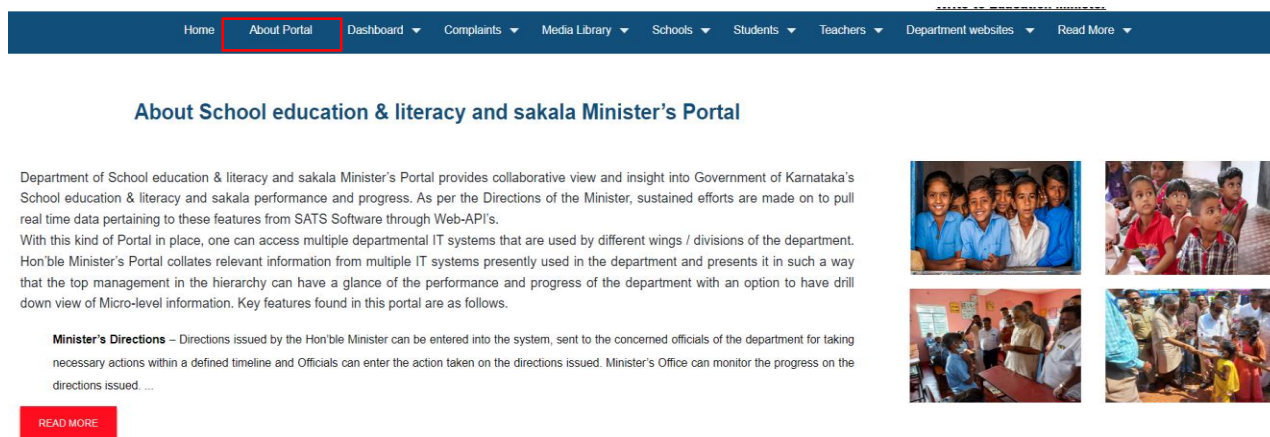
Public can also view dashboard data of previous year 2021-22 as in below screen.



3) Home: User can View Minister Profile, Information on Primary and Secondary Education and Latest News which are for Public and Media Separately.

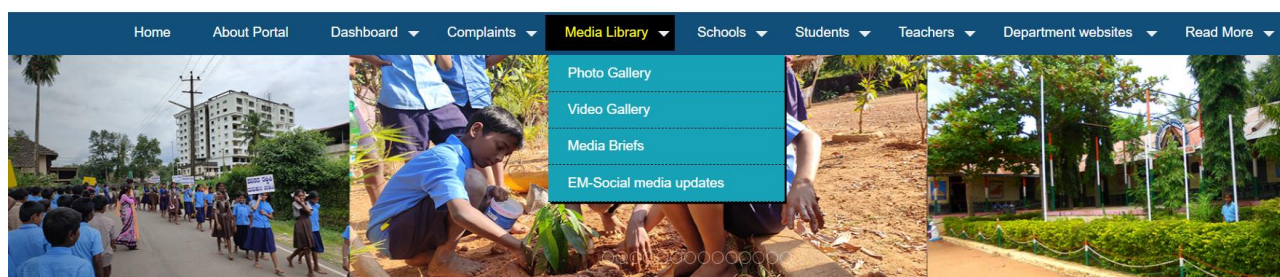


4) About Portal: User can View the Objectives of this Web Application.

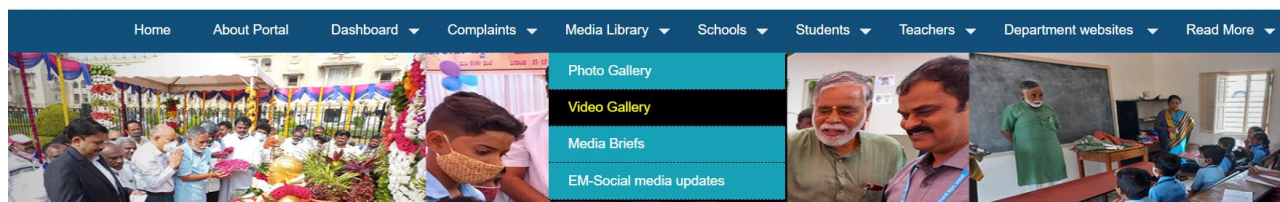


5) Media Library: This Option can be used to view Photo Gallery, Video Gallery, Media Briefs, Social Media Updates.

5.1) Photo Gallery: User can view the photos by selecting "Photo Gallery" option.



5.2) Video Gallery: User can view the Videos by selecting "Video Gallery" option.



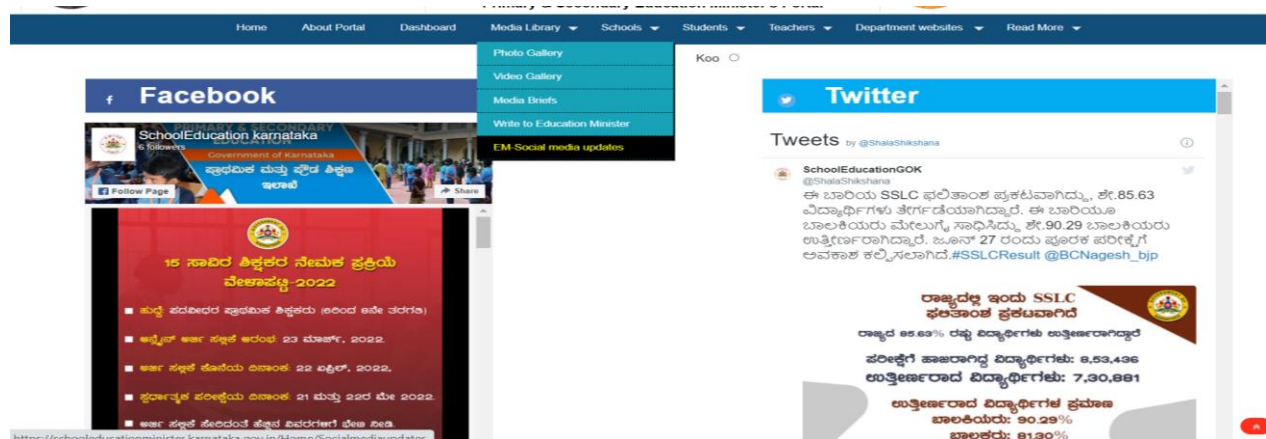
5.3) Media Briefs: Media People and Public user can view the media related circulars by selecting "Media Brief" option.

| Media Briefs: | | |
|---------------|---------------------|------------|
| Sl. No | Subject | Date |
| 1 | Description | 20/04/2021 |
| 2 | Media test circular | 03/02/2021 |

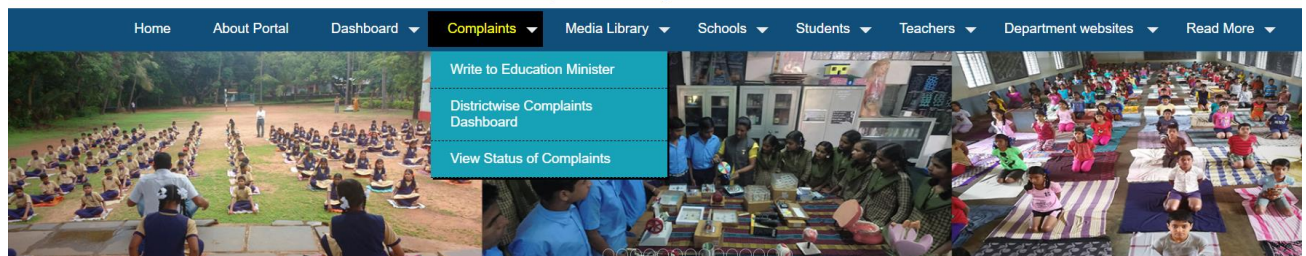
Click on Particular circulars

Sitemap Photo Gallery Video Gallery External Links

5.4) Social Media Updates : User can View twitter and Facebook Social Media Updates.



- 6) **Complaints:** Public can Write to Education Minister by using “Write To Education Minister” option. Provide details such as Name, Gender, District, Email ID, Mobile Number and Upload Document.



Fill below details to raise the complaint:

Write to Education Minister

Home About Portal Dashboard Complaints Media Library Schools Students Teachers Department websites Read More

Raise Complaint

Name of complainant * : Choose gender * :

District * :

Select Taluk * :

Address with PIN * :

Email ID * :

Mobile Number * :

Lodge your Complaint * :

Upload relevant PDF :

Click on “Save” to submit

* Characters 0 of 1000

OTP will be sent to Mobile number which is given at the time of filling above complaint details. Enter the OTP and complaint received SMS and pop up will be generated.

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OTP :

Sun Oct 02 2022 16:41:16

Main Content A A A A Screen Reader Login | Logout

Sri Basavaraj Bommai
Hon'ble Chief Minister
Government of Karnataka

Your Grievance is Received. OK

Sri B. C. Nagesh
Hon'ble Minister for School Education & Literacy and
Sakala, Government of Karnataka

Minister's portal

Home About Portal Dashboard Complaints Media Library Schools Students Teachers Department websites Read More

Write to Education Minister

Complainant can **view status of the complaint** submitted to education minister office using registered mobile number as below.

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View Status Of Complaints

Write to Education Minister
Districtwise Complaints
Dashboard
View Status of Complaints

Enter Your Complainant ID * :

Enter your Mobile Number * :

Generate OTP

Enter the 4 digit OTP: *

Verify

Home > View Status Of Complaints

Sun Oct 02 2022 16:44:47

Main Content A A A A Screen Reader

Sri Basavaraj Bommai
Hon'ble Chief Minister
Government of Karnataka

OTP is sent to your Mobile Number. OK

Sri B. C. Nagesh
Hon'ble Minister for School Education & Literacy and
Sakala, Government of Karnataka

Minister's portal

Home About Portal Dashboard Complaints Media Library Schools Students Teachers Department websites Read More

Write to Education Minister

View Status Of Complaints

Enter Your Complainant ID * :

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Home > View Status Of Complaints

After entering OTP below pop up will be displayed. Click on View Details.

Sun Oct 02 2022 16:46:20

Main Content A A A A Screen Reader

Sri Basavaraj Bommai
Hon'ble Chief Minister
Government of Karnataka

Verified Successfully. Cancel View Details

Sri B. C. Nagesh
Hon'ble Minister for School Education & Literacy and
Sakala, Government of Karnataka

Minister's portal

Home About Portal Dashboard Complaints Media Library Schools Students Teachers Department websites Read More

Write to Education Minister

View Status Of Complaints

Enter Your Complainant ID * :

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Home > View Status Of Complaints

Status of the complaint will be displayed as below:

Complaints Details

| Complaint Id | Name | Gender | District | Address | Mobile No. | Email ID | Complaint | Document | Complaint Date | Target Date |
|--------------|---------|--------|-----------|----------|------------|----------------|--------------|--------------------------------|---------------------|-------------|
| 141 | AYESH A | FEMALE | BAGALKOTE | bagalkot | | aish@gmail.com | school infra | SAMPLE FILE SIZE2 1kb EMDT.pdf | 02-10-2022 16:40:57 | |

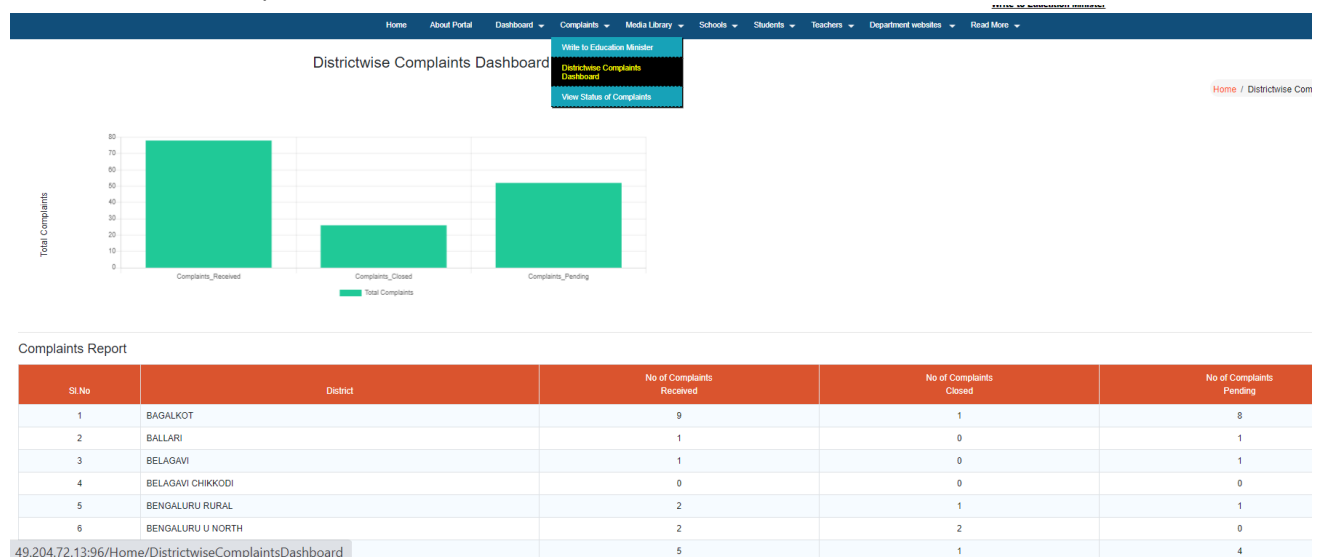
Complaints History

Excel

Search:

| Sl.No | Date | Status | Updated by | Document | Remarks | Target Date |
|-------|---------------------|----------|------------|--------------------------------|---------|-------------|
| 1 | 02-10-2022 16:40:57 | Received | | SAMPLE FILE SIZE2 1kb EMDT.pdf | | |

Public Can View Complaint Dashboard as below:



7) Department Websites



8) Contact Us:

| Name and Designation | Address | Contact/Fax Number | Examination |
|---|---|-------------------------------|----------------------|
| B.C. Nagesh, Minister of Primary and Secondary Education and SAKALA. Govt of Karnataka. | No 262, 262A. 2nd Floor , Vidhana Soudha, Bengaluru- 560001 | 080-2225 3631 944 838 2951 | State Administration |
| | | | Planning and Budget |
| | | | Mass Education |
| | | | Public Library |
| | | | Contact Us |

*****Thank You*****